

Why 2.8.6?

With LexisNexis® Juris® 2.8.6, your legal department or law firm can count on our latest version of Juris to be the most stable, reliable, and performance-driven version yet. With over 30 enhancements that target efficiency and performance across Billing, Accounting, and Inquiry, this update delivers technology that will help your firm optimize business operations. Upgrading to Juris 2.8.6 will ensure that you can conduct business, respond to inquiries, and process bills better than ever.

Some key enhancements include:

- Improved Billing cycle efficiency with new Prebill selection engine
- Improved login for non-admin users
- Ability to email bills and reports with outlook open
- Usability enhancements ranging from UI improvements to accounting accuracy to error resolutions

We encourage you to upgrade to Juris 2.8.6 to keep your software running smoothly and to be best prepared for future Juris enhancements.

FAQ

Will this resolve the Microsoft® Windows® Update issue?

In August 2019, Microsoft® released a Windows® update that blocked users on Juris 2.6.1 and earlier from logging in. Users on the latest version of Juris did not experience this issue. Even though the issue was out of our control, the best way to ensure that it doesn't happen again is to be on the latest version.

Can I upgrade myself?

We strongly recommend having one of our Juris Support team members guide you through the process to ensure a problem-free experience that's simple and easy.

Is there a cost?

Firms on current maintenance plans will not have to pay for upgrading to Juris 2.8.6. To purchase a maintenance plan, please contact your account manager.

How much time and effort will be required to upgrade?

With a Juris Support team member guiding you, there is very little effort required. However, each upgrade takes about two hours. Also, note that all Juris users will need to be out of the system.

Is there a learning curve? Will my staff need to relearn Juris?

No, Juris is easier and more efficient to use than ever. The only changes made in the user interface are icons.

I have an issue that I have previously reported. Is it fixed?

There's a good chance your issue was resolved in one of our Juris updates. View the Release Notes for Juris 2.8.6 [here](#) to see if your issue is on the list of fixes. If you can't find your specific issue in the Release Notes, then please contact Juris Support. Your issue may have been fixed in another version, and we'll be happy to look that up for you. If your specific issue hasn't been resolved in any of our Juris updates, the Product team will be notified.

Do you plan to add any significant new features in the near future?

Yes, because we never stop working to add more value to your Juris experience. Juris 2.8.7 is scheduled for a Fall release and will have new features including ClientPay® payment integration, email billing improvements, and a reporting overhaul. Even more functionality is scheduled for release in 2021, so it is important to stay updated with the latest version of Juris.

Why should I update (2.6.1 and Earlier)

Firm's currently running on 2.6.1 and below will greatly benefit from the .NET reengineered platform allowing for improved performance. Enhancements designed to help your firm work more efficiently include:

- Drastically improved performance and stability in Prebill selection
- Attachments can now be added to Expenses
- Bills, Checks, and Vouchers can be viewed from Quick Navigation
- Memo can be added to check designs
- Open Billing and Accounting from Juris Suite
- Single login allows opening Billing and Accounting from Juris Suite

Why should I update (2.7 and later)

Juris 2.7 was the first release on the new .NET platform and LexisNexis has been making incremental improvements and perfections to the user experience in incremental releases ever since.

What are the system requirements?

Please click [here](#) to obtain a copy of the system requirements necessary for upgrading.

Important links and documentation

- [What's New](#)
- [Juris 2.8.6 Release Notes](#)
- [Juris 2.8.6 System Requirements](#)

How to Upgrade

Please contact Juris Customer Support to schedule the upgrade with a qualified technician/engineer. The Juris Customer Support phone number is 1-877-377-3740, and hours of support are 8 am – 8 pm EST, Monday – Friday.